

June 17, 2015

Dear [REDACTED]

Enclosed is a copy of your pre-arrangements from 1991 through our [REDACTED] Funeral Home along with an updated Loyalty Card. We will update our files to honor your wishes to be cremated in Florida, for your cremains to be transferred to our home and for a memorial service to be held at [REDACTED] Cemetery.

As I mentioned on the phone, your Burial Reserve account is with Fidelity and you would need to contact them to know how much is currently in that account.

Please let us know if you have any further questions.

Sincerely,